Midlevel Training Tentative Agenda  
May 5-6, 2020  
Hyatt Place Dallas North  
5299 Spring Valley Rd., Dallas TX

May 5, 2020

12:00 – 1:00 pm  
Lunch (included)

1:00 – 2:00 pm  
Generational Differences  
Speaker: Karen Krause, University of Texas at Arlington  
Does the generation gap ever make you feel like you’re talking to another species? In this session, we will explore the different values and beliefs of the generations from the Baby Boomers to Generation Z.

2:00 – 3:00 pm  
Crucial Conversations with Co-Workers  
Speaker: Andrew Hammontree, Francis Tuttle Technology Center  
When the stakes are high and your emotions are strong, many people shut down instead of facing their conflicts head-on. But running from conflict only compounds the problem. This session will provide attendees with practical advice on how to deal with challenging situations through effective communication with their peers.

3:00 – 3:15 pm  
Break (drinks and snacks included)

3:15 – 4:15 pm  
Advocacy for Student Success  
Speaker: Cynthia Butler, Dallas County Community College,  
This session will offer a discussion on how to advocate for your student population through FAFSA simplification, access to a post-secondary education, and educating students/families on financial education and responsible management of expenses and debt.

4:15 – 5:00 pm  
Ask the Director Panel  
Panelists: Cynthia Butler, Dallas County Community College; Andrew Hammontree, Francis Tuttle Technology Center; Karen Krause, University of Texas at Arlington; and Mendy Schmerer, University of Oklahoma Health Sciences Center  
How? What? Why!? This is your chance to ask a group of seasoned financial aid directors all your burning questions on how they would handle tough situations in the financial aid office.
May 6, 2020

7:30 – 8:30 am  Breakfast (included)

8:30 – 10:00 am  **Cost of Attendance NASFAA U Course**  
Speaker: Mendy Schmerer, University of Oklahoma Health Sciences Center

This session will provide attendees with an overview of how to construct a student budget, the Cost of Attendance components and restrictions, and how to handle recalculations and Non-Title IV Aid in your COA. Attendees will receive a self-study guide and a voucher to take the NASFAA University credential exam.

10:00 – 10:15 am  Break (drinks included)

10:15 – 12:00 pm  **Satisfactory Academic Progress NASFAA U Course**  
Speaker: Andrew Hammontree, Francis Tuttle Technology Center

In this session, we will discuss the major components of Satisfactory Academic Progress, the various SAP policy options, and how to ensure you evaluate SAP correctly. Attendees will receive a self-study guide and a voucher to take the NASFAA University credential exam.