

2020 Virtual Academy

SWASFAA

Southwest Association of Student
Financial Aid Administrators



Program of Events

Time (CST)	Date	Moderator/Host
Wednesday, November 4		
10:00AM -11:30AM	Welcome to SWASFAA’s Virtual Academy Kick Off! SWASFAA President – Mendy Schmerer NASFAA Chair, Brenda Hicks NASFAA President & CEO, Justin Draeger	
2:00PM – 3:30PM	Birds Of a Feather <ul style="list-style-type: none"> • Two year & Technical Schools, Cynthia Butler, Moderator • Four Year Schools, Cheryl Lyons, Moderator • Graduate/Professional Schools, Ben Montecillo, Moderator • Associate Members, Lou Murray, Moderator 	
Thursday, November 5		
10:00AM – 11:30AM	“Stop, Listen, and Learn: How One System Office Created a Culture of Diversity, Equity, and Inclusion” Amy Cable, Louisiana Community & Technical College System Quinton Taylor, Louisiana Community & Technical College System	Ron Hancock, Nelnet <i>Lauren Benally</i>
2:00PM – 3:30PM	“Policies and Procedures Pathway: In-Depth Considerations” Shannon Crossland, Texas Tech University James Smith, Lone Star College	Chansone Durden, Earnest <i>Elizabeth Amador</i>

Monday, November 9		
10:00AM -11:30AM	“Campus Collaboration” Brenda Hicks, NASFAA Chair, Winfield College	Richard Neilsen, NHHEAF <i>Kelsey Higgins</i>
2:00PM – 3:30PM	“Outsourcing Verification – What to Look For” Nick Martinez, Inceptia Anthony Morrone, Nevada State College	Nick Martinez, Inceptia <i>Janell Valdez</i>
Tuesday, November 10		
10:00AM – 11:30AM	“Identifying & Managing Workplace Stress” Carol Swenson, Ascendium Debbie Murphy, Ascendium	Carol Swenson, Ascendium <i>Lauren Benally</i>
2:00PM – 3:30PM	“R2T4, in the COVID World” Lisa Hopper, National Park College	Sean McGiveny, KHEAA <i>Tennille Johnson</i>

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Citizens Financial Group, Inc. is a leading provider of student loans with over three decades of experience in the student loan industry. Citizens offers competitive loans and rates to students and parents looking to finance an education or refinance federal and private student loans. As one of the few lenders with Multi-Year Approval, borrowers can simply secure funding for a student's entire time enrolled, not just the first year. We are committed to educating and empowering customers to make informed financial decisions with the help of dedicated specialists, tailored products, and online tools and resources. Visit us at www.citizensbank.com/student.



Commonbond is "your friend in finance." We provide simpler, smarter student loans for a brighter future. Students always come first as we lower the cost of school, while simplifying the process in the meantime.



Earnest private student loans are designed for today's students, with a guided application process and friendly support at every step.



As the most trusted private student loan platform in the industry, ELM streamlines processes and unifies schools and lenders through one centralized system. ELMOne is a user-friendly workflow system that supports the management of private student loans from certification through disbursement. Our system simplifies the private loan process and provides access to the most loan providers, all in one place. ELMSelect empowers students to easily compare the various lenders and private student loans available at their school. Schools have the control to arrange and share customized sites with real-time information and details. And loan providers can showcase their product offers and instantly update their offers for schools to display on their customized site.



GetWisEdu is a non-profit, third-party Default Aversion Servicer. We provide counseling to delinquent students to educate them in the repayment plans available to them to resolve delinquency.



Inceptia, a division of National Student Loan Program (NSLP), is a nonprofit organization committed to offering effective and uncomplicated solutions in verification, financial aid management, financial education, and repayment wellness. Our mission supports schools as they launch brilliant futures for students, armed with the knowledge to become financially responsible citizens.



KHEAA is a non-profit mission-based service provider. Our services include the Advantage Education Loan for students and parents, the Advantage Refinance Loan, KHEAA Verify, Cohort Default Management Service, Be Loan Smart (debt letter) and STEP – Student Transition Education Portal.



Built on Nelnet's 40-plus years of higher education and student loan expertise, we are committed to helping families chart a better financial path. Nelnet Student Loans creates undergraduate and graduate private student loans and student loan refinancing options that are simple, easy to understand, and accessible. Our borrowers have big dreams. That's why we offer features like low interest rates, cosigner release options, and flexible payment terms to help them dream even bigger. Learn more at NelnetStudentLoans.com.



The NHHEAF Network is a nonprofit agency, with a mission of helping students plan and pay for college. Through the EDvestinU student loan program, NHHEAF is able to offer a competitive nonprofit financing option to students across the country.



Ocelot is an education technology company that has been educating students and supporting staff for over 17 year. Ocelot's artificially intelligent chatbot platform offers students the ability to self-serve and get answers to their financial aid, admissions and student services questions 24/7.



ScholarNet is an online private student loan certification and disbursement solution that reduces errors, saves time, protects data, and streamlines processing. By instantly connecting higher education institutions with hundreds of private student loan providers, we help students get the funds they need to stay enrolled.



We're bringing the trusted SoFi experience to SoFi Private Student Loans. Students and parents can choose from a variety of rates, terms, and repayment options, with absolutely no fees. The application process is 100% online. Complete with SoFi membership, including career counseling and financial planning, customer support is available 7 days/week.